

QUALITY POLICY STATEMENT

TRAINOR STONE & TILE LTD is a commercial stone and tiling organisation established to service the construction industry. Although primarily a sub-contractor, TRAINOR STONE & TILE LTD will act as the principle contractor which operates throughout the UK and Ireland. The core activities of the company is stone masonry who supply and fit a wide range of natural and manufactured stone products.

TRAINOR STONE & TILE LTD ensures that this quality policy statement and the associated procedures apply to all activities and work undertaken within the company. TRAINOR STONE & TILE LTD can demonstrate its ability to consistently meet customer, statutory, regulatory and other requirements together with its commitment to enhance customer satisfaction through the continual improvement of the effectiveness quality policy.

TRAINOR STONE & TILE LTD approach is to listen and openly discuss the individual needs of every contract so our clients get exactly what they require and more importantly, know exactly what they are getting before any contract is signed.

Project quality plans are developed to encompass control measures to ensure that our clients requirements are met, within the specified time, and in-line with budget. To this end, we endeavour to work as a committed team in a spirit of co-operation with the client and their customers.

The companies success is based on setting quality objectives and targets which ensure the ongoing development of the companies operations, upgrading equipment and facilities ensure that we combine the best in modern building techniques with the best in traditional skills. Objectives and targets are reviewed annually for continuing suitability.

It is the objective of TRAINOR STONE & TILE LTD to:

- Reduce waste, loss, adverse incidents and customer complaints
- Identify strive to continually improve performance through analysis of the management system
- Continually evaluate the effectiveness of Health, Safety, Environmental & Quality policies and associated documents

For the company to achieve the above objectives, the policy is communicated to employees to ensure that they understand the directors commitment to quality and what is required to them:

- Understand the companies commitment to HSEQ policies
- Be responsible and accountable for the quality of work they undertake and that of the persons under their supervision

The directors of TRAINOR STONE & TILE LTD are totally committed to this Quality Policy Statement.

This Policy statement will be reviewed at periodic Management Review Meetings attended by Directors and key senior staff.

This policy will be reviewed annually and communicated to all interested parties as required.



Peter Trainor- Managing Director

01/05/2018